



## LEVEL

Initial training, Skills maintenance



## TARGET AUDIENCE / RELEVANT STAFF

Person directly supervising qualified agents carrying out the security checks covered by points 11.2.3.6 to 11.2.3.11.



## OBJECTIVES

Acquire detailed knowledge in "Training Content" section.



## CONTENTS

### Theoretical

- Knowledge of applicable legal requirements and how to comply with them.
- Knowledge of supervisory tasks.
- Knowledge of internal quality control.
- Ability to react appropriately when prohibited items are detected.
- Knowledge of emergency response procedures.
- Knowledge of conflict management.
- Ability to mentor others, train them on the job and motivate them

Training based on current EU Regulation.

### 🕒 Duration indicative basis

10.30 hrs (excluding validation test + duration time of 11.2.2).

### ☰ Prerequisites

- Previous completed training course 11.2.2.
- Fluently in French.
- Ability to read and write in french.
- For course in ENGLISH contact us.

### 📖 Method

- Theoretical course in classroom.
- A qualified and experienced trainer provides the training action.

### ✍ Evaluation

- **Theoretical** : Written validation test (minimum 12/20 required).

### 📅 Validity

Maximum 5 years.

### 👥 Contact

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