

Ramp communications between ground and cockpit crew – French – Initial training



LEVEL

Initial training



TARGET AUDIENCE / RELEVANT STAFF

Ground staff providing interphone ramp communication between ground and cockpit crew in French language during arrival or departure operations.



OBJECTIVES

- Acquire the skills to ensure the ground / cockpit interphone communication during the arrival and departure operations of the aircraft.
- Be able to participate, in compliance with the safety rules, in the arrival and departure operations using the associated equipment.



CONTENTS

Theoretical

- Role and responsibilities of the agent.
- Modalities of use of the interphone communication means (Headset).
- Safety rules around the aircraft / Aircraft pre-flight inspection.
- Form of communication / typical dialogue on arrival and departure.
- Modalities of implementation of the operations of aircraft departure under its own power or with pushback.
- Communication with the various stakeholders.
- Emergency Procedures.

Practice

- Application of the rules and methodologies discussed during the theoretical training.
- Implementation in the context of arrival and departure operations.

Training course based on the IATA Standards in the Airport Handling Manual (AHM) and IATA Ground Handling Manual (IGOM).



Duration indicative basis
35 hrs / 5 days. (theoretical / 4 hrs + practical / 31 hrs)



Prerequisites

Access badge with zone A Aircraft valid on local airport.



Method

- Theoretical course in classroom.
- Practical training carried out in the context of arrival / departure operations with the use of associated equipment.
- A qualified and experienced trainer provides the training action.



Evaluation

- **Theoretical** : Written validation test (minimum 80% correct answers required).
- **Practice** : Skills Assessment Sheet (minimum 80% of required positive points).



Validity

Maximum 3 years (IATA / AHM 1110).



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