

Ramp communications between ground and cockpit crew – English - Skills maintenance



LEVEL

Skills maintenance



TARGET AUDIENCE / RELEVANT STAFF

Confirmed Agent in English Ramp communications between ground and cockpit crew .



OBJECTIVES

Update the skills to ensure the ground / cockpit interphone communication and to participate in aircraft arrival and departure operations in compliance with safety rules.



CONTENTS

Practice

- Updating of knowledge and reminder of the safety rules concerning the following points: Responsibilities of the agent / Safety rules around the aircraft / Aircraft pre-flight inspection. / Communication form / Methods of implementation of the departure operations of aircraft in its own power or with pushback / emergency procedures.
- Implementation in the context of arrival and departure operations.

Training course based on the IATA Standards in the Airport Handling Manual (AHM) and IATA Ground Handling Manual (IGOM).

Duration indicative basis

7 hrs / 1 day.

Prerequisites

Ramp communications
ground/cockpit crew – English - Initial training

Method

- Practical training carried out in the context of arrival / departure operations with the use of associated equipment.
- A qualified and experienced trainer provides the training action

Evaluation

- **Practice** : Skills Assessment Sheet (minimum 80% of required positive points).

Validity

Maximum 3 years (IATA / AHM 1110).

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