Dangerous Goods - 7.5 - Initial or Recurrent training

Passenger handling staff





LEVEL

Initial training, Skills maintenance



TARGET AUDIENCE / RELEVANT STAFF

Personnel responsible for accepting baggage from passengers and crew members, managing aircraft boarding areas and performing other tasks involving direct contact with passengers at an airport.



OBJECTIVES

- Acquire or update the regulatory knowledge of dangerous goods related to the activities of passenger handling staff..
- Inform and question passengers about the restrictions/prohibitions of dangerous goods in carry-on or checked baggage.
- Identifier d'éventuelles Marchandises Dangereuses cachées ou non déclarées.
- Signaler tout évènement touchant les marchandises dangereuses.



CONTENTS

Theoretical

- Content fully adapted to the staff's category concerned:
- Dangerous goods applicability
- Understanding the general limitations
- Identifying roles and responsibilities
- Understanding the importance of classification & packaging
- Understanding hazard communication
- Familiarising with basic emergency response
- Process baggage
- Accept baggage
- Collecting safety data

Training based on current CBTA* IATA. (*CBTA – Competency Based Training and Assessment).

Duration indicative basis4 hrs.

Prerequisites

- For recurrent training: initial training Dangerous Goods-7.5, completed less than two years old.
- Fluently in French.
- Ability to read and write in french.
- For course in ENGLISH contact us.

Method

- Theoretical course in classroom.
- A qualified and experienced trainer provides the training action.
- Current IATA DGR manuals provided for training.

Evaluation

• **Theoretical**: Written validation final test (minimum 80% pass mark required).

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Maximum 2 years (IATA / Dangerous Goods Regulations). Recurrent training must be provided within 24 months of previous training to ensure knowledge is current.

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